

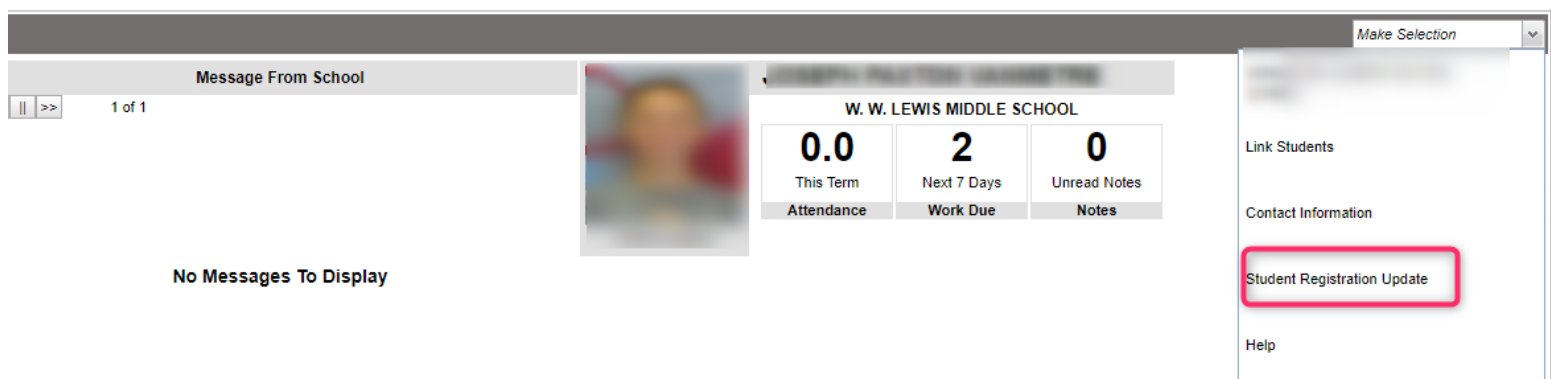
NOTE: Currently only available to S.P. Arnett students.

Parents and Guardians You can take advantage of our Text Messaging Service

Our school will begin utilizing the SchoolMessenger system to send text messages straight to your mobile phone. These messages will include important information about events, school closings, safety alerts, and more.



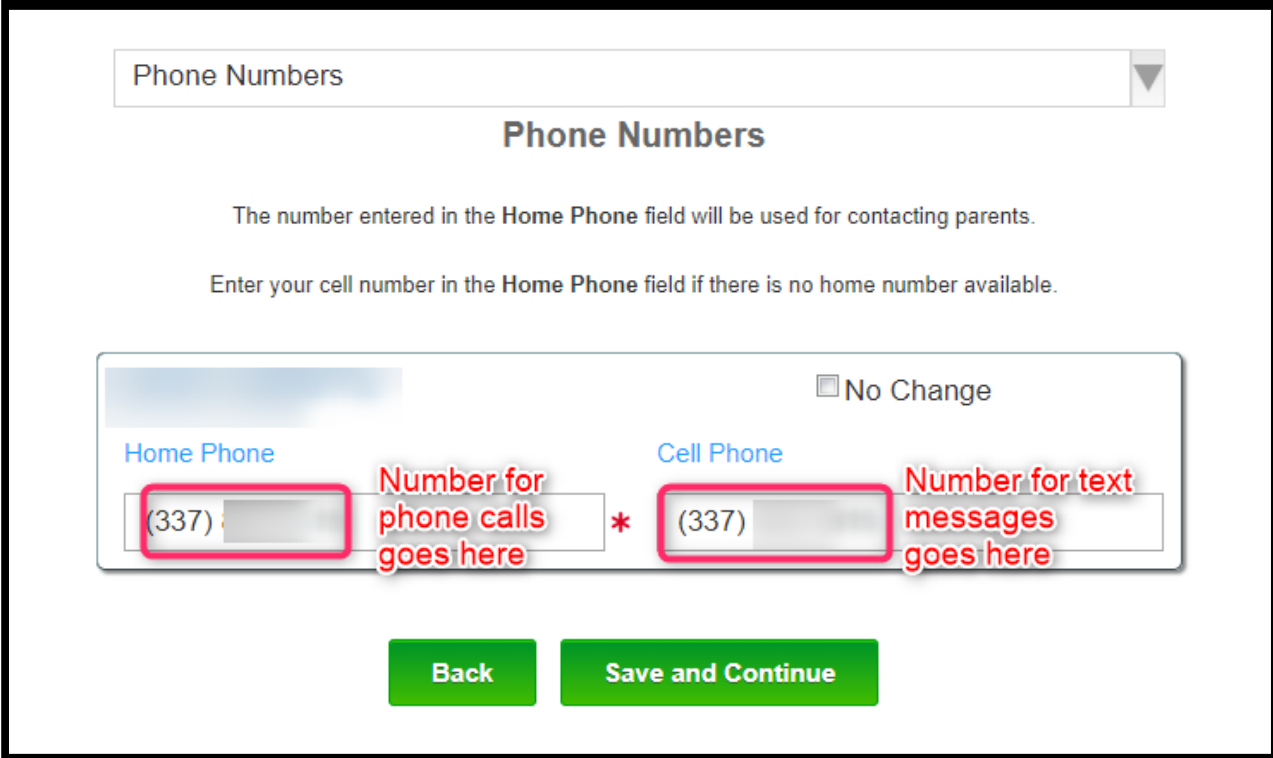
To begin using SMS notification via SchoolMessenger, please ensure that your contact information is correct in Student Progress Center. If you are not prompted to update registration information when logging in, select **Student Registration Update** in the upper right corner drop-down menu.



The screenshot shows the SchoolMessenger interface. On the left, there is a 'Message From School' section with a '1 of 1' indicator and a 'No Messages To Display' message. In the center, there is a student profile for 'W. W. LEWIS MIDDLE SCHOOL' with statistics: '0.0 This Term Attendance', '2 Next 7 Days Work Due', and '0 Unread Notes'. On the right, there is a dropdown menu with options: 'Link Students', 'Contact Information', 'Student Registration Update' (highlighted with a red box), and 'Help'. A 'Make Selection' dropdown arrow is visible at the top right of the menu.

If you are unable to login to Student Progress Center or need username/password assistance, contact your student's school.

Continue through the information update process until you reach the phone numbers item.



If you do not have a home phone number available, enter your cell number in the Home Phone Field.

SchoolMessenger calls will be sent to the number listed in the **Home Phone** field, and text messages will be sent to the number listed in the **Cell Phone** field.

Click through the remaining screens to submit the changes. The changes will not be reflected until approved by school staff.

An "opt-in" text message will be sent in the coming weeks from 675-87. The message will include instructions on opting-in to continue receiving messages.

You can opt out of these messages at any time by simply replying with "stop."

FAQs

How do recipients “Opt-In” to receive text messages?

1. Confirm the text device number(s) are imported to Communicate.
2. Text “Y” to 67587 from each wireless device they wish to receive texts on.

How do recipients opt-out of receiving text messages?

Recipients not wishing to receive text messages to a particular number can simply do one of the following:

1. Don’t opt-in and don’t reply to the opt-in invitation message.
2. Text “STOP” to 67587 (or whichever is correct for your account) at any time.
3. Opt out online at <http://schoolmessenger.com/txtmsg>.
4. Request that your organizations Communicate system administrator add the number to the account’s phone number block list.

I received a text message that says it’s from SchoolMessenger? What does it mean?

If it was from 67587, that was most likely the Opt-In Invitation message sent by Communicate.

To continue receiving informational text messages from the school(s) reply with “Y”.

If you do not reply, you won’t receive any future texts from our schools.

I “Opted-In”, but I’m not receiving texts?

Ensure that the district has your correct device number in the database (Student Information System or HR System), and that it is located in the SMS phone field(s) that are synchronized with Communicate. It may take 24 hours for a number to become active after being changed or added to the district’s system.

Send a text with “Y”, from that specific device, to 67587. You should receive an opt-in confirmation message from the service.

If you want to receive texts on multiple devices, each device number must complete the Opt-In process.

Confirm that the district has actually attempted to send a Communicate broadcast which includes an SMS text message to your mobile phone number.

How do I know if it worked?

After you text one of the key words to the short code the system will ALWAYS respond back with one of three messages:

Opt-in Response: *You’re registered 4 SchoolMessenger notifications. Reply STOP to cancel, HELP for help. Msg&data rates may apply. msg freq varies. schoolmessenger.com/txt*

Opt-out Response: *You’re unsubscribed from SchoolMessenger. No more msgs will be sent. Reply Y to re-subscribe, HELP for help. Msg&data rates may apply. schoolmessenger.com/txt*

Help or Unknown Key Word Response: *SchoolMessenger notification service: Reply Y to subscribe or STOP to cancel. Msg&data rates may apply. Msg freq varies. Visit schoolmessenger.com/txt for info*

Any other response – or no response: indicates the recipient should contact their wireless device provider to have SMS messaging/premium content enabled (see below for more details).