



TECH HELP FOR STUDENT LAPTOPS

TECH HELP RESOURCE PAGE

<https://www.cpsb.org/domain/3039>

Need Tech Help?

FIRST: Try powering off and restarting your device.

SECOND: Check Software Center for updates.

THIRD: There are lots of helpful videos and guides on the Tech Help Resource Page.

<https://www.cpsb.org/domain/3039>

Still have an issue?

Fill out an Arnett student tech help request with the link below.

This request will go to Mrs. Ellender. If your device isn't working, you can borrow a device to fill this out!

<https://forms.office.com/Pages/ResponsePage.aspx?id=3tJl6fe-CEuFnWyyK5o8p3-V1W9Rno1EpguaruYKI4NUMjhVSEZNMEI2Vks3UFY1QIZXSU9TRINIUi4u>

After you have filled out a tech ticket, bring your device to the library (during RTI is best, but you can drop off anytime).

AFTER YOU'VE DROPPED OFF, CHECK YOUR EMAIL FREQUENTLY FOR INFORMATION ABOUT YOUR DEVICE/REPAIRS.

If your device goes to tech center for repairs, you will be issued a replacement **AND YOU'LL BE NOTIFIED VIA EMAIL.**

TIP



You'll need the serial number (host name) and the CPSB asset tag number for your device in order to put in a tech ticket. You can find these on your device.